TCM ACCREDITATION FRAMEWORK: SHAPING STANDARDS TOGETHER, ADVANCING QUALITY & TRUST

MINISTRY OF HEALTH
SINGAPORE

SETTING the VISION

ESTABLISH STANDARDS
BUSINESS MODELS
INSPIRE CONFIDENCE in Patients and PUBLIC
SHARE ABOUT ACCREDITATION FRAMEWORK
TCM
TAKE OWNERSHIP
BENCHMARKS
PRACTITIONER
Build a SHARED UNDERSTANDING of Framework
Standards of Practice
PROFESSIONALISM
What Would MOTIVATE YOU to Participate?
ACCREDITATION JOURNEY
We Have Strong CONFIDENCE in Singapore's TCM PRACTITIONERS
Improve TOGETHER Support EACH OTHER
Let's Explore FUTURE CARE MODELS Together

PROF. KENNETH MAK
DIRECTOR-GENERAL OF HEALTH
MINISTRY OF HEALTH

VOICES of our TCM COMMUNITY

ASPIRATION
FUTURE OF TCM

- UNIFY the PROFESSION
- ESTABLISHED STANDARDS RAISE PUBLIC CREDIBILITY
- INTEGRATION with MAINSTREAM HEALTHCARE
- FUTURE OF TCM
- ADVANCE the SECTOR

THE TCM COMMUNITY
MANY VOICES, ONE SHARED CONVERSATION

IMPACT of ACCREDITATION

CLINICS
- GOVERNANCE
- OPERATIONS
- COST + FINANCE

PRACTITIONERS
- CAREER ADVANCEMENT
- PROFESSIONAL STANDING

PATIENTS
- QUALITY of TREATMENT
- PUBLIC TRUST

WHAT ARE THE BENEFITS + TRADE OFFS?

TRADE-OFFS
- OPERATIONAL CHANGES
- IMPLEMENTATION EFFORT
- COST

BENEFITS
- PROFESSIONAL STANDING
- STRONG GOVERNANCE
- CAREER DEVELOPMENT
- QUALITY + TRUST

QUALITY TCM SERVICE

- SAFE MEDICATION
- CLEAN ENVIRONMENT
- CONDUCIVE HYGIENIC
- CLEAR COMMUNICATION
- Provision of SAFE, TIMELY CARE is KEY
- ETHICAL CONDUCT FIRST
- Focused DEDICATED TCM SERVICES
- CONTINUOUS IMPROVEMENT
- CLEAR S.O.P.'s
- PATIENT-CENTRIC CARE

IMPLEMENTATION

TCM
- PROPORTIONATE IMPLEMENTATION
- CLEARLY DEFINED
- MANAGE PERCEPTION/ CHANGE
- CLARITY of PURPOSE + VALUE
- START with GOVERNANCE + SAFETY

WHAT IS CONSIDERED TCM?

CLARIFYING the WAY FORWARD

PURPOSE of ACCREDITATION

PROFESSIONALISM • QUALITY • PURPOSE • CONSISTENCY in CARE

Establish STANDARDS Rather than QUESTION PRACTITIONER Competency

- UPHOLD STANDARDS and Quality Care
- VOLUNTARY Participation
- RECOGNISE COMMITMENT to Excellence

RELATIONSHIP with MAINSTREAM HEALTHCARE

HOSPITALS
MAINSTREAM HEALTHCARE
TCM
WESTERN MEDICINE
NATIONAL INITIATIVES
COLLABORATIVE CARE

GUIDANCE on BEST PRACTICES

ACCREDITATION CRITERIA

TCM

- ACCEPTABLE PRACTICE
- EXPECTED SAFETY STANDARDS

PARTNERING for the FUTURE

CO-DESIGN

- CARE MODELS
- INDUSTRY-LED SERVICE STANDARDS

VISUAL: ART OF AWAKENING

ARTWORK DEVELOPED BASED ON SHARING DURING THE TCM ACCREDITATION FRAMEWORK ENGAGEMENT ON 8 JULY 2026